



August 19, 2024

**OFFICIAL ASSET TRANSFER NOTICE. PLEASE DISTRIBUTE AS NECESSARY.**

Dear Valued Customers & Suppliers:

A year ago, VSE Aviation acquired Desser Tire & Rubber. We are excited to announce that as of today our systems are integrated, and we are now selling our tire, tube, brake and battery product lines under the VSE Aviation name. By combining our businesses, we can offer our global customers a single-source solution with a broader range of products and services and provide more resources to better support you.

Desser Tire & Rubber will continue to manage the sale of hoses for the foreseeable future.

**IMPORTANT:**

**Please add VSE Aviation, Inc. as a vendor in your system for all tire, tube, brake and battery product lines. Hoses will continue to be sold by Desser Tire & Rubber until further notice.**

**Effective August 19<sup>th</sup>, Changes Apply to:**

- |                            |  |
|----------------------------|--|
| ▪ Orders submitted         | VSE Aviation, Inc.   |
| ▪ US Tax ID Number         | #59-0912770  |
| ▪ Desser email addresses   | <a href="mailto:firstname.lastname@vseaviation.com">firstname.lastname@vseaviation.com</a> |
| ▪ Sales email addresses    | <a href="mailto:sales@vseaviation.com">sales@vseaviation.com</a>                           |
| ▪ Billing email addresses  | <a href="mailto:invoices@vseaviation.com">invoices@vseaviation.com</a>                     |
| ▪ "Remit To" email address | <a href="mailto:accounting-miami@vseaviation.com">accounting-miami@vseaviation.com</a>     |
| ▪ Website                  | <a href="http://vseaviation.com">vseaviation.com</a>                                       |
| ▪ E-commerce               | <a href="http://shop.vseaviation.com">shop.vseaviation.com</a> (new account needed)        |

**NO CHANGES TO:**

- |                          |  |
|--------------------------|--|
| ▪ CAGE Codes             | ▪ Desser phone numbers, addresses            |
| ▪ QMS System             | ▪ Pre-existing Purchase Orders in our system |
| ▪ Your Desser contact(s) |  |

We request that you distribute this message within your organization to ensure the necessary awareness. Thank you for your continued partnership. We look forward to working with you as **VSE Aviation, Inc.** in 2024 and beyond.

Regards,

Ken Faire  
Vice President

VSE Aviation, Inc. | Formerly Desser Aerospace  
6900 Acco Street  
Montebello, CA 90640

P: 323.721.4900  
W: [vseaviation.com](http://vseaviation.com)



## QUESTIONS AND ANSWERS

### Existing & New Orders

**1. What about my pre-existing purchase orders issued to Desser?**

Any PO issued to Desser Tire & Rubber before the asset transfer will be honored. Orders shipping on or after August 19, 2024, will reflect the VSE Aviation, Inc. entity. Further, any payments made after August 19<sup>th</sup> should be made only to **VSE Aviation, Inc.**

**2. Do I send my orders using the VSE Aviation, Inc. name?**

Yes, please place orders with your legacy-Desser contact using the **VSE Aviation, Inc.** name.

**3. Do I need to register on [shop.vseaviation.com](http://shop.vseaviation.com) if I already have an account with [shop.desser.com](http://shop.desser.com)?**

Yes, you will need to create a new account on [shop.vseaviation.com](http://shop.vseaviation.com), even if you previously made purchases on [shop.desser.com](http://shop.desser.com). As our new e-commerce site evolves, you will enjoy an even more enhanced and seamless shopping experience.

### Quality Assurance

**4. Has the Quality Manual changed?**

No, our QMS and QA Manual content remains the same. Only the legal entity name and logo have changed. The updated Quality Manual is available upon request.

**5. Are all quality accreditations flowing to the VSE Aviation, Inc. entity? YES Is re-certification necessary? NO**

**6. Do manufacturer and supplier certs show traceability to Desser after August 19<sup>th</sup>? Yes, all previous certification received prior to the asset transfer remain as Desser. You may continue to rely on manufacturer and supplier certs that reference the Desser entity after August 19<sup>th</sup>. Going forward, certifications will show traceability to the VSE Aviation, Inc. entity.**

**7. How should I process RMAs?**

RMAs should be processed with your legacy Desser representative. Products should be returned to the address listed on the RMA confirmation form and a credit will be available on your existing account. Our new Warranty / RMA form may be found at <https://www.vseaviation.com/bga-distribution-rma-request>.

### Communications & Points of Contact

**8. Will emails and websites change?**

Yes, the new email format will be *firstname.lastname@vseaviation.com*. However, emails sent to existing Desser addresses after August 19<sup>th</sup> will not be lost; they will automatically forward to the recipient for an intermediary period to allow time to update your contact records.

As of August 19<sup>th</sup>, our website is [vseaviation.com](http://vseaviation.com). Our new e-commerce site may be found at [shop.vseaviation.com](http://shop.vseaviation.com).

**9. Where should I send payments?**

Payment should be issued only to **VSE Aviation, Inc.** to the address listed on your invoice. You may also contact [accounting-miami@vseaviation.com](mailto:accounting-miami@vseaviation.com). Attached are our new Remit To instructions.



**Remit the Appropriate Payments to the Following Addresses:**

**US CORPORATE ACH / EFT PAYMENTS**

Bank Name: Citizens Bank  
Account Name: VSE Aviation, Inc.  
Account #: 6239361864  
ABA Routing #: 036076150

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**US CORPORATE CHECK PAYMENTS**

VSE Aviation, Inc.  
Attn: Accounting Dept.  
8578 NW 23rd Street  
Miami, FL 33122

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**INTERNATIONAL & US CORPORATE WIRE PAYMENTS**

Bank Name: Citizens Bank  
Account Name: VSE Aviation, Inc.  
Account #: 6239361864  
ABA Routing #: 036076150  
BIC / Swift Code: CTZIUS33

**IMPORTANT:**

**\*Payment is due net 30**

**\*\*Always return your remittance with your payments**

**\*\*\*Make sure your project number is included**

**Questions regarding your account?**

**Email: [accounting-miami@vseaviation.com](mailto:accounting-miami@vseaviation.com)**